The SS&C | Blue Prism / Timeline Technology Ecosystem partnership integrates ABBYY’s Process Intelligence platform with SS&C | Blue Prism RPA and Chorus BPM to improve automation efforts by exposing and quantifying process performance. The combined offering empowers organizations to drive down the cost of process evaluation and make it easy to identify high-value RPA implementation opportunities.

Process Intelligence increases the value of RPA

Advanced process analysis ensures continuous improvement, yet organizations often struggle to quantify those processes with the greatest automation benefit. The combination of SS&C | Blue Prism RPA and BPM and the Timeline solution means that enterprises can now visualize and understand how operational processes are executed from end to end, in all their variations, across any number of systems. Users can also trigger RPA processes based on monitored process variances.

How it works

The combination of RPA and advanced Process Intelligence technology creates a risk and compliance framework for a Robotic Operating Model (ROM®) that both monitors and assesses automated process performance regularly.

Timeline combines advanced Process Intelligence with real-time monitoring and alerting enabled by artificial intelligence to deliver a comprehensive solution for understanding and sustaining process performance.

Timeline collects process-related data generated from Blue Prism’s software robots, making it easier and faster to discover, analyze, and automatically monitor real-time process flows.
Access to detailed process insights helps organizations clearly set ROI expectations, assure agile service delivery, and realize the benefits of an improved customer journey, including:

**Rapid identification of automation candidates**

Comprehensive end-to-end view of process execution, including new primary path view, and dashboards that allow finding deviations from the common flow and analyzing them from different perspectives.

**Automatic analysis for critical insights to optimize automations**

Simulate potential changes in processes, evaluate multiple scenarios, and find the most effective ones.

**Integration with Chorus BPM**

Paths and schemas can be exported in a BPMN format supported by the Chorus BPM application.

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**SS&C | Blue Prism & ABBYY Timeline: Raise your Process Intelligence with actionable insight**

Clearly identifying automation-friendly processes, while avoiding poorly designed or broken processes, is critical for agile service delivery. Manual evaluation of process execution is also time consuming and costly—and only gives organizations a partial glimpse into process management.

Timeline gives enterprises the ability to understand “as-is” process states for a more complete picture to view process execution in the context of time, rather than through snapshots. The solution also easily aggregates process data easily and cost-effectively across disparate systems and reconstitutes it as an interactive model—essentially creating a digital twin for your process.
Summary

The SS&C | Blue Prism/Timeline integration offers easy access to “drag-and-drop” artificial intelligence for instant connection to the Timeline Process Intelligence solution—all while building a process within Blue Prism. Together, Blue Prism and Timeline collect data generated from Blue Prism’s Digital Workforce for faster discovery, analysis, automatic robotic monitoring, and remediation of real-time process flows.

About SS&C | Blue Prism

SS&C | Blue Prism intelligent automation platform (IAP) allows organizations to succeed on their path to digital transformation while improving employee and customer experiences. Our enterprise-wide RPA and BPM software products, powered by intelligent automation, provide full control and governance. We empower organizations to deliver the desired business outcomes with our robotic process automation and business process management solutions. For more information, visit www.blueprism.com

About ABBYY

ABBYY puts your information to work. We combine innovation and experience to transform data from business-critical documents into intelligent actionable outcomes in over 200 languages in real time. We enable more than 10,000 companies globally, including many of the Fortune 500, to drive significant impact where it matters most: customer experience, operational excellence, and competitive advantage. For more information, visit www.abbyy.com