

Milaha Accelerates Processing Time for Hundreds of Invoices Each Day with Intelligent Automation



Milaha, one of the largest and most diversified maritime and logistics companies in the Middle East, focuses on providing integrated transport and supply chain solutions. The company receives hundreds of invoices each day—in both paper and digital format. Milaha found the right solution with ABBYY and Blue Prism to streamline Milaha's invoice processing through intelligent process automation.

Challenge

- Duplication of manual data entries into various subsystems resulted in errors and lengthy invoice processing times.
- The mailroom receives hundreds of invoices each day. Two staff members manually sorted the invoices and routed them to five additional staff members in the appropriate departments.
- The departments would then manually enter and reconcile the invoices in the satellite subsystems.
- Once reconciled, the invoices were again keyed into the ERP system for payment processing.
- Processes need to be understood and automated to meet growing market demands.

Solution

- ABBYY's intelligent document processing (IDP) solution connects with Blue Prism's robotic process automation platform to automate the document classification and extraction of the invoice data by reading each invoice and outputting the data into a file to be processed.
- FlexiCapture for Invoices integrates with Blue Prism, passing the invoices to their digital workforce, which validates and reconciles the invoices in corresponding subsystems.
- Once verified and reconciled, data is fed into the ERP platform by a digital worker for payment processing.
- Seamless IDP and process automation power a digital workflow and compliance-ready audit trails.

Value



64% reduction in invoice processing time



Intelligent document processing and process automation increase employee productivity and throughput



Reduction in errors as invoices are quickly and correctly routed and processed