

INTELLIGENT TECHNOLOGIES TO SOLVE TODAY'S PRESSING CHALLENGES FOR FINANCIAL SERVICES

! Old processes not working in now normal

60%

Deviates from business processes to meet customer need¹

✓ Process Intelligence

End-to-end process visualization & analysis

! Account opening while social distancing

7 out of 10

Bank respondents creating digital onboarding capabilities²

✓ Low-code mobile platform

Scan and submit documents from anywhere

! Managing LIBOR transition

46%

Financial executives say “not well prepared”³

✓ Automated contract review

Advanced legal entity extraction

! Uptick in crime & fraud threatens KYC/AML

40+%

FIs have seen incoming call volume spike, including fraudsters⁴

✓ Natural language processing

Detect and address suspicious activities

! High-volume exceptions in lending

Up to 12 months

U.S. CARES Act allows temporary mortgage forbearance⁵

✓ Document data extraction

Latest AI and machine learning extract info

Elevate your business process automation with [Digital Intelligence for Financial Services](#) [contact us](#)



Sources:
1. State of Process Mining and Robotic Process Automation, ABBYY, 2020.
2. When Opening Accounts in Branches Becomes Impossible, The Financial Brand, 2020.
3. A New Standard: How Financial Institutions Are Racing to Prepare for the LIBOR Transition, Debtwire, 2019.

4. Crime and Fraud Implications of the CARES Act, Aite, May 2020.
5. COVID-19 Mortgage Forbearance: What to Know Before You Delay Payment, Forbes, April 2020.