



ABBYY Helps Litigation Support Firm to Provide Efficient and Defensible eDiscovery Services

Cricket Legal Technologies offers clients one-stop shopping for all of their eDiscovery technology needs. The Cricket Discovery Suite processes electronic documents and prepares them for detailed attorney reviews and document productions. Cricket's product is used both in-house to provide these services to their clients, and is leased to clients who opt to process eDiscovery document collections themselves. But data in documents such as unsearchable TIFFs and PDFs would have remained locked away without ABBYY FineReader Engine.

"ABBYY FineReader Engine is one of the premier OCR products available on the market today. Our clients have come to depend on its superior accuracy and foreign language capabilities, which are critical in our business."

Chris Olsson, CEO, Cricket Legal Technologies, Inc.



About Cricket Legal Technologies

Founded in 2001, Cricket provides e-forensics software and litigation technology services that helps law firms and corporate legal departments manage large volumes of information gathered during the legal discovery process. Clients use Cricket's offerings to scan and capture large amounts of paper or electronic documents, then sift through those documents to glean relevant information. For more information please visit www.crickettechnologies.com

Hidden evidence

During litigation, outside counsel firms for the plaintiff and defendant will request documents from each other. Documents are collected and reviewed by attorneys prior to presenting to opposing counsel. The ability to perform text searches to identify potentially responsive documents is critical. And Cricket helps clients by providing an efficient and thorough review preparation.

The Cricket Discovery Suite processes email files and electronic documents, extracts attachments from email messages, extracts embedded documents from electronic documents and builds a searchable index with text that is extracted from the native (electronic) files. Optical Character Recognition (OCR) is required to create searchable text for static file types such as TIFF and PDF files. On larger files, documents requiring OCR can easily reach hundreds of thousands of pages. Cricket knew that reliable and accurate OCR would be critical to their business.

Powering the solution

Opposing counsel can challenge the process used to determine what documents were provided to them, which could result in possible delays, sanctions or potentially losing the case. Cricket's use of ABBYY FineReader® Engine helps ensure that a client's eDiscovery process is beyond reproach. "I recommend performing OCR on non-searchable documents such as TIFFs and PDFs to create text that can be indexed and searched by the attorneys," says Chris Olsson, CEO of Cricket Legal Technologies. "This best-practice methodology is a critical component to a completely defensible document review strategy."

The litigation support environment is one of ebbs and flows. When a client needs to process and review high volumes of documents in a short amount of time, they look to Cricket to solve their problem. "Clients often need to process hundreds of gigabytes of electronic documents in a matter of days to facilitate a detailed attorney document review," explains Olsson. "This is why we've designed a product that is extremely robust and accurate. And that's why we chose FineReader Engine as our OCR solution."

Cricket staff was particularly impressed by several features they had discovered in ABBYY FineReader Engine:

- Level of OCR accuracy, especially with poor-quality documents over 50 years old
- Format retention
- Auto orientation detection, which enables the correct orientation of graphs and charts
- Flexible OCR settings, which allow varying speeds of document processing
- Advanced capabilities for processing foreign language documents

The Results

In our current economy, corporations are focused more than ever on their legal spend and are demanding more value from their outside counsel. The law firms that embrace technology as a means to provide more cost-effective services to their clients will have a competitive advantage. "Cricket helps them bridge that gap," says Olsson, "and ABBYY enables us to do it better, more efficiently and more accurately."

The Challenge:

Enable Cricket's eDiscovery solution to unearth important information locked in unsearchable documents.

The Solution:

Using ABBYY FineReader Engine, Cricket integrated advance OCR capabilities into their eDiscovery solution, enabling it to automatically convert unsearchable documents into searchable text.

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Learn more at www.ABBYY.com/ocr_sdk